

# Sending a Payment to Europe Gibraltar Only

Signal number (if used)

To help avoid processing delays **please note** – when filling out this form please use the tab and arrow keys to move between the relevant fields. Ensure you do **not** use the return or enter keys. Please complete in BLOCK CAPITALS.

For Bank Use Only			
Input by	<input type="text"/>	Signal number checked	<input type="text"/>
Verified by	<input type="text"/>	2nd verification by	<input type="text"/>

Payment will be made for next available value date. If payment requires a specific value date please specify (DD/MM/YYYY)

## 1. Account holder's details

Account name

Sort code

Account number

Reference to appear on statement

## 2. Amount of payment

Currency of account to be debited

Currency to be sent (see note 10)

**EITHER** amount of currency above to be debited

**OR** amount of currency above to be sent

Amount in words and figures

## 3. Beneficiary details – person or organisation to be paid

Beneficiary's account number or IBAN (see note 16)

Beneficiary's name and address (ESSENTIAL INFORMATION TO PREVENT PAYMENT DELAYS)

Message to Beneficiary (maximum 99 characters including spaces)

BIC

Bank code

Beneficiary's bank name

Beneficiary's bank address

## 4. Charge(s) – I/We pay NatWest International charges separately

Only complete the details below if you want charges to be debited to a different account than that detailed in Section 1

Sort code

Account number

Currency of account

**5. Authorisation** – signed in accordance with the Bank Account Mandate. I/We have read and agree to be bound by the Terms and Conditions and consent to the use of my/our personal data for the purpose of carrying out this instruction. I/We acknowledge that in order to make this payment my/our personal information such as my/our name and addresses may be transmitted with the payment.

Customer signature(s)

Date (DD/MM/YYYY)

## Terms & Conditions for Sending a Payment to Europe

Please read the Terms and Conditions carefully. These Terms and Conditions explain the Sender's rights and responsibilities and those of the Bank in respect of the use of the Bank's Payment Abroad Transfer.

1. In these Terms and Conditions the following words and expressions shall have the following meanings: 'Bank' means The Royal Bank of Scotland International Limited trading as NatWest International; 'Beneficiary' means the association, company, individual, partnership, society, trust, sole trader or other legal entity to whom the Sender is sending the payment; 'BIC' means the internationally recognised Bank Identifier Code; 'Bank Code' is the code that identifies a particular bank and branch e.g. BLZ, SC; 'Payment' means the international payment to be made on behalf of the Sender under the Bank's Sending a Payment Abroad service as indicated by the Sender in the Sending a Payment Abroad request form; 'Sender' means the association, company, individual, partnership, society, trust, or sole trader or other legal entity using the Foreign Payment service offered by the Bank to make a transfer; 'Agents Charges' are the charges levied by the other financial institutions involved in the Payment process. The Bank has no control over these charges.
2. The Bank's responsibility – Reasonable care will be exercised by the staff of the Bank in making the Payment. Should such care not be exercised, the Sender accepts that the Bank will only be responsible for loss of interest in respect of the Payment. The Sender agrees that they shall not be entitled to claim against the Bank for loss of contracts or profits, or any other consequential loss, whether or not of a financial nature, following a failure by the Bank to make the Payment, whether such failure results from the Bank not exercising reasonable care or from any other fact or matter. The Bank is not responsible for the local banking practices of either the beneficiary bank or any of the banks used to make the Payment.
3. If no value date is stated the Bank undertakes to process the Payment on the date received provided it is received by the cut off time on the processing day. In some circumstances the Bank will process the Payment on the next working day, however, this will not result in the value date of the Payment being affected. If the value date stated has already passed when received by the Bank, or if it is a bank holiday, the Payment will be processed for next available value.
4. The Sender is solely responsible for the accuracy of all the information detailed in the Payment instructions, including the Beneficiary's account number, full name and address of the Beneficiary's bank and any Bank Code or BIC. If this information is not provided or is incorrect, incomplete or illegible, the Bank reserves the right to return the Payment. In the event that a currency Payment is returned to us, by the receiving bank, the funds will be credited to the account from which the Payment was made. If this is in a different currency to the currency of the Payment, the returned funds will be converted at the exchange rate applicable on the day they are credited to the account. This may mean that the credit to the account is of a greater or lesser value than the original debit.
5. The Bank does not accept liability for any delay in transit or for any failure in the payment reaching the intended Beneficiary's account, unless such a delay or failure is caused directly by the negligence of the Bank. The liability of the Bank under this clause 5 shall be limited to that provided for in clause 2. Notwithstanding the foregoing, the Bank shall have no liability for, and may delay or refuse to process or proceed with processing any Payment, without giving notice or reason to the Sender or the Beneficiary, if, (i) in its reasonable opinion, it is prudent to do so in the interests of crime prevention or following advice from any governmental or regulatory (in each case either domestic or international) authority, or (ii) such delay or refusal is a consequence of checks carried out as part of the proper operation of the Bank's payment processing systems.
6. Unless otherwise stated in Section 2, in the case of foreign exchange transaction, the rate of exchange applied to the Payment will be the Bank's prevailing rate at the time the Payment is made.
7. The Sender may provide a maximum of 99 characters including spaces, to describe the Payment (e.g. invoice no 12345). The Bank will not be liable for any loss resulting if the number of characters must be reduced to within the maximum number with the result that essential information is not included.
8. **IMPORTANT – The Bank will automatically send all payments to the beneficiary in the local currency of the destination country, in which the Bank ordinarily deals as published from time to time, UNLESS expressly instructed by you otherwise in section 2 of the Payment Request Form.**
9. Faxed Instructions – where you have a valid fax indemnity with the Bank you may send this Payment instruction by fax. Please do not send in the original, otherwise the Bank shall not be responsible for duplicate payments or any losses following therefrom. The Bank will not act on any faxed instruction where a valid fax indemnity is not held. The Sender acknowledges that the quality of faxes are not always clear and the Bank shall be entitled to use its reasonable judgement in the interpretation of such faxes and shall not be liable for any errors made as a result of unclear transmissions.
10. In order to make this payment through the banking payments system the bank may transfer relevant personal information, including your address, to third parties. This may mean that such personal information will be transferred to countries which do not provide the same level of protection for your personal information as us. By giving this instruction you are confirming that you agree to this and that you are authorised to instruct the bank to transfer personal information relating to other individuals named. Information transferred to these third parties may subsequently be accessed and used by law enforcement agencies and other authorities to prevent and detect crime and comply with legal obligations.
11. The Bank will route payments using its network of correspondents.
12. Payments made in US Dollars may be subject to seizure by the US Government under the Patriot Act or other legislation. The Bank cannot be held responsible for such seizure and in the event that funds are debited from the Bank's clearing accounts in relation to this Payment, the Sender hereby authorises the Bank to debit such amount from the Sender's own account.
13. Details of value dates and cut off times relating to payments are published from time to time.
14. The IBAN (International Bank Account Number) and BIC (Bank Identifier Code) are now required on all payments made in Euros. Please ensure that this information is included as part of the beneficiary account details. Receiving banks may apply an additional charge or may return Euro payments if they are sent without valid IBAN and BIC information.

## When to complete the 'Sending a Payment to Europe' form

Use this form if you are debiting a Natwest Gibraltar account and are crediting any currency to one of the following countries: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom, Gibraltar, French Guyana, Guadeloupe, Martinique, Réunion, Saint-Barthélemy, Saint-Martin.

## How to complete the 'Sending a Payment to Europe' form

### Signal Number (if used)

- If you have a signal number please quote it in the space provided

### Value Date

- Please leave blank if you want us to send the payment at the first available time after receiving your instruction
- Only complete this if the payment needs to be sent on a certain date in the future (e.g. if you are debiting a fixed deposit on its maturity date) – you must ensure that there are sufficient funds in your account at that time to meet the request. If there are insufficient funds the Bank has the right to decline making the Payment

### Section 1 – Account holder's details

- Please complete this section with the details of the account from which you will be sending the payment
- You are able to provide a reference (max 14 characters) that will appear on your statement, which can make it easier to identify what the item is

### Section 2 – Amount of payment

- You should complete this section carefully, as the Bank does not want to convert between currencies when there is no need to or send the wrong amount
- You must complete the 'Currency of the account' box (some of our accounts are multi-currency, so please specify which currency line to take the payment from). Failure to do so will mean a delay in your payment being made
- It is important that you complete the 'Currency to be sent' box so that the Bank will know whether to convert the payment into another currency
- If the two currencies are the same (i.e. no conversion) please write in both boxes
- The Bank recommends that wherever possible the payment is sent in the local currency of the destination country
- When completing the amount of the payment, you are only required to complete one of the amount boxes depending on the currencies involved. Please do not complete both
- If there is a foreign exchange requirement, this will be done at the Bank's prevailing rate at the time that the payment is processed
- An example of how to complete this section for a more complex payment is detailed below

**Example 1** – if wanting to send US\$5,000 from a Japanese Yen account, the form should be completed as follows :

#### 2. Amount of payment

Currency of account to be debited

J A P A N E S E Y E N

**EITHER** amount of currency above to be debited

, , , , .

Currency to be sent (see note 10)

U S D O L L A R S

**OR** amount of currency above to be sent

, , , 5,000.00

**Example 2** - if the payment required an amount of 2,000,000 Japanese Yen to be sent in US Dollars the form should be completed as follows :

#### 2. Amount of payment

Currency of account to be debited

J A P A N E S E Y E N

**EITHER** amount of currency above to be debited

, , 2,000,000.00

Currency to be sent (see note 10)

U S D O L L A R S

**OR** amount of currency above to be sent

, , , , .

### Section 3 – Beneficiary details

- This is to be completed with the final beneficiary details. In order to make the payment, the Beneficiary Account Name, Account Number, Bank Name and Address will be required
- The Bank will be able to route the payment as necessary, so you do not always need to provide the SWIFT / BIC code for the beneficiary bank
- You are able to provide a message to the beneficiary (e.g. Invoice 12345)

### Section 4 – Charges

- Please note that you are able to have the charges debited to a separate account, but this must be in the same name as the account from which the payment is being sent
- If selecting the option to debit charges to another account, please ensure that you complete the currency of the account, as the Bank can convert the charge

### Section 5 – Authorisation

- You must sign the form in accordance with the signing instruction on your account (i.e. any one / two authorised signatories etc.)