

Your Information

We collect and process various categories of personal and financial information throughout your relationship with us, to allow us to provide our products and services and to run our business. For more information about how we use your personal information, the types of information we collect and process and the purposes for which we process personal information, please read our Privacy Notice provided on our website at [natwestinternational.com/global/privacy-notice.html](https://natwestinternational.com/global/privacy-notice.html). We may update this from time to time and would encourage you to visit our website regularly to stay informed of the purposes for which we process your information and your rights to control how we process it.

Please amend the following details.

**Please note** – when filling out this form, please use the tab and arrow keys to move between the relevant fields. Ensure you do **not** use the return or enter keys. Please complete in BLOCK CAPITALS.

1. Customer details

Name	Account number
(former name if changing)	
Account holding branch	Sort code

Do you have a mortgage with us? If so, Mortgage numbers

I have online and/or telephone banking. My customer number is or N/A

2. Change of name and/or change of title – this amendment will take effect on ALL of your accounts

Following my change of name/title through:	Marriage	Divorce	Deed poll	
Please amend the following details as indicated:				
New title:	Mr	Mrs	Miss	Ms
	Other	Please specify		

If change of name, please ensure certified copy of original documentation is attached

New surname

If you have also changed any of your forenames, please specify below

First name

Middle name(s)

3. New mailing addressee details (Only to be used in conjunction with change of name and/or change of title)

Please amend the following as indicated:

All sole accounts All joint accounts

OR

The following accounts only

Account number	Sort code	Account number	Sort code
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Mailing name

4. Contact details

Are your contact details changing?

Yes

No

If ‘Yes’, please ensure you capture all relevant up to date contact details. If any details need to be removed, please type “REMOVE” in the appropriate box.

Home telephone number

Work telephone number

Mobile telephone number

Email address

5. Security details

Memorable word

Security reminder

6. Other personal details

Please note: on fields with an asterisk (\*) evidence is required to change the data currently held on record with us.

Date of birth\* (DD/MM/YYYY)

Number of Dependants

Passport/ID number

Expiry date (DD/MM/YYYY)

Occupation

Employer

Nationality\*

Other Nationalities/  
Citizenships?

Add

Remove

Add

Remove

Residencies (countries) for tax purposes and tax number or other local equivalent (if known)?

Country

Tax number

Add

Remove

Add

Remove

Add

Remove

Add

Remove

Add

Remove

7. Confirmation

Customer signature  
(former signature if name is being changed)

Name

Date (DD/MM/YYYY)

New signature (where name is being changed)

Name

Date (DD/MM/YYYY)

The Royal Bank of Scotland International Limited trading as NatWest International (NatWest International). Registered Office: Royal Bank House, 71 Bath Street, St. Helier, Jersey, JE4 8PJ. Tel. 01534 282850. Regulated by the Jersey Financial Services Commission.

Guernsey business address: Royal Bank Place, 1 Glatigny Esplanade, St. Peter Port, Guernsey, GY1 4BQ. Tel. 01481 703860. Regulated by the Guernsey Financial Services Commission and licensed under the Banking Supervision (Bailiwick of Guernsey) Law, 2020, as amended, the Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law, 2002, and the Protection of Investors (Bailiwick of Guernsey) Law, 2020, as amended, and The Lending, Credit and Finance (Bailiwick of Guernsey) Law, 2022.

Isle of Man business address: 2 Athol Street, Douglas, Isle of Man, IM99 1AN. Tel. 01624 637190. Licensed by the Isle of Man Financial Services Authority in respect of Deposit Taking, Investment Business and registered as a General Insurance Intermediary.

NatWest International is the registered business name of The Royal Bank of Scotland International Limited under the Business Names Registration Act. Gibraltar business address: NatWest International House, 57 Line Wall Road, Gibraltar. Tel. 200 77737 or 200 73200. Regulated and authorised by the Financial Services Commission, Gibraltar to undertake Banking and Investment Business from 55 and 57 Line Wall Road, Gibraltar.

**For Branch or Relationship Manager use only**

In all circumstances please complete the form in full and send on to Account Amendments. Scanned instructions may be sent to: ~ **CSC Amendments (RBSI, Jersey)**.

**Where the customer has NatWest credit cards, a photocopy of this form will be sent to:  
Customer Contact Centre, 2nd Floor, Credit Card Centre, Southend-on-Sea, Depot code 028.**

**Where the customer has a mortgage the form will be scanned and e-mailed to # IOM Mortgage Unit (RBSI, IOM).**

**Where the customer only holds Mortgage accounts, this form will be passed to ~ PBB CRM Processing.**

Is customer relationship managed?                      Yes                      No

Is the customer moving from a local to international address or vice versa?

**I confirm that where the customer's name has changed NAS has been completed and I have attached evidence.**

**I can confirm that I have checked Singleview for Caustic, IBBA and Lynx accounts.**

**Customer(s) hold accounts on:   Caustic                      IBBA                      Lynx**

**I confirm the customer has been identified and the signature matches ISV.**

**OR**

**I confirm the customer has been identified. ISV is incomplete. Form NWO50077, Request to apply Customer Signature(s) to Bank Records, has been completed and is attached.**

Staff  
signature

Branch stamp

Staff name

Location

Contact number

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**NW150024e (26/11/2024)**

undertake Banking and Investment Business from 55 and 57 Line Wall Road, Gibraltar.