

Individual Trustee(s) Customer Mandate



NatWest International

Your Information

We collect and process various categories of personal and financial information throughout your relationship with us, to allow us to provide our products and services and to run our business. For more information about how we use your personal information, the types of information we collect and process and the purposes for which we process personal information, please read our Privacy Notice provided on our website at <https://www.natwestinternational.com/global/privacy-notice.html>. We may update this from time to time and would encourage you to visit our website regularly to stay informed of the purposes for which we process your information and your rights to control how we process it.

Please note – when filling out this form please use the tab and arrow keys to move between the relevant fields. Ensure you do **not** use the return or enter keys. If completing by hand please use BLOCK CAPITALS and black ink.

Please complete this Mandate to appoint Customer Signatories who can deal with the Bank and operate Accounts on behalf of the Customer. They will also be able to arrange for the Customer to use the Bank's electronic banking service to view and make payments online from the Customer's Accounts and enter into foreign exchange or money market deposit transactions online and use SWIFT or other electronic communications service.

The Customer Signatories will normally be the Individual Trustee(s) however, if they wish to appoint only one/ some of their number and/or any non-trustee(s), then the Bank has to be assured that the Individual Trustee(s) have power to delegate. The Bank may require a legal opinion to confirm the power to delegate.

Each individual appointed will have important responsibilities and must be chosen carefully.

A separate Mandate is required for each customer.

This Mandate must be completed without amendment. Any corrections or alterations will not be accepted. If you have any questions or concerns, please speak to your contact at the Bank.

1. Customer details

Name of Trust (the **Customer**)

Please insert the name of the Trust as stated in the Trust Deed or other governing instrument

Individual Trustee(s)

Name (in full)

Name (in full)

Name (in full)

2. Application to account(s)

This Mandate applies to all existing and future accounts of the Customer.

Account number

Sort code

Please specify the main operating account.

New customers
please leave this blank.

3. Authority

By signing in Section 6, the individual Trustee(s) agree(s) to the matters set out in this Section.

It was resolved that:

- 3.1 A banking relationship will be maintained with The Royal Bank of Scotland International Limited trading as NatWest International (the **Bank**) and this Mandate will apply to all existing and future **Accounts** of the Customer with the Bank.
- 3.2 The **Customer Signatories** are the individuals identified in Section 5, or on a separate Authorised Signatory list, as amended from time to time.
- 3.3 The Customer Signatories may, in accordance with the **Signing Rules** in Section 4, on behalf of the Customer:
 - 3.3.1 Sign cheques or give instructions for standing orders, direct debits, banker's drafts and other payments from the Accounts, even if it causes an Account to be overdrawn or exceed any limit.
 - 3.3.2 Sign, accept or endorse bills of exchange or other orders and give instructions for discounting inland or foreign bills.
 - 3.3.3 Close Accounts with credit balances.
- 3.4 The Customer Signatories identified in the Signing Rules for unlimited amounts may on behalf of the Customer:
 - 3.4.1 Open new Accounts with the same Signing Rules and Customer Signatories and agree the Account terms for Accounts.
 - 3.4.2 Give instructions for the issue of letters of credit, bonds or guarantees.
 - 3.4.3 (i) Approve and sign any agreement with the Bank for the Customer to use the Bank's electronic banking service, SWIFT or other electronic means to instruct the Bank to make payments or open and operate Accounts, or otherwise to communicate with or instruct the Bank; (ii) accept the relevant electronic banking or other Terms or agreement and (iii) agree and sign or accept any other document required for the provision of an electronic banking or communication service.
 - 3.4.4 Receive, and authorise others to receive, the security devices in relation to the operation of electronic banking.
 - 3.4.5 Appoint electronic banking **Administrators** and **Payment Authorisers** or **Authorised Users** who have important powers in relation to the Customer's use of electronic banking, including the appointment of other Authorised Users with authority to create payments or transactions and setting their limits. Any Individual Trustee and any of the Customer's Signatories may themselves be appointed to these roles.

Any existing electronic banking/eQ or communications agreement and the appointment of electronic banking Administrators and Payment Authorisers and Authorised Users, will continue until the Customer Signatories request any changes.
- 3.5 Any of the Customer Signatories may, on behalf of the Customer:
 - 3.5.1 Give other instructions to or request information from the Bank in relation to the Accounts.
 - 3.5.2 Give Instructions to close Accounts with nil balances.
 - 3.5.3 Give instructions to withdraw securities, documents or articles lodged for safe custody.
 - 3.5.4 Request that an Account be removed from or added to electronic banking.
 - 3.5.5 Request the removal of electronic banking Administrators, Payment Authorisers and Authorised Users.
- 3.6 The Bank may accept instructions that do not have an original written signature if the Bank is satisfied that the instruction is genuine and subject to any other agreement the Bank may require for those instructions.
- 3.7 Any Individual Trustee, may give notice to the Bank to change any of the Signing Rules in Section 4 or as set out on a separate Authorised Signatory list, and/or add or remove a Customer Signatory in Section 5 or the separate list.
- 3.8 The Customer accepts that the authority for entering into foreign exchange and money market deposit transactions (other than through electronic banking) is not governed by the terms of this Mandate.
- 3.9 The Customer accepts that if a bankruptcy petition is presented against the Customer or an Individual Trustee, the Bank may refuse to make payments out of the Accounts.
- 3.10 The Customer will keep the Bank informed of:
 - the appointment of a new Individual Trustee.
 - the death or retirement of an Individual Trustee.
- 3.11 This Mandate will continue until the Customer gives the Bank a replacement Mandate.

4. Signing Rules for the Customer’s Accounts

Please consider the options below and complete the relevant Section(s) in line with your signing arrangements making sure to specify who may give instructions for unlimited amounts.

4.1 If up to two Customer Signatories are required to sign

The Bank may act on the instructions, on behalf of the Customer, of:

Two Customer Signatories

☐

for unlimited amounts

☐

If unlimited is selected, do not add a value in the box below

OR

for amounts up to and including £

Three Customer Signatories

☐

for unlimited amounts

☐

If unlimited is selected, do not add a value in the box below

OR

for amounts up to and including £

If unlimited is not selected, an additional Signing Rule must be added to Section 4.2 to specify who may give instructions for unlimited amounts.

4.2 If additional or more complex Signing Rules are to apply

Signing Rules can use the designation given to a Customer Signatory in Section 5. This designation could be their official position (e.g. Individual Trustee) or by Signing group (e.g. “A” or “B”).

- Example 1 – Two Customer Signatories of which one must be an Individual Trustee to sign jointly for amounts up to and including £xxxxx
- Example 2 – Three Customer Signatories of which one must be an Individual Trustee to sign jointly for unlimited amounts

Do not identify individuals here by name as these details are collected in Section 5.



Section 4.3 – if the Customer's separate Authorised Signatory list is to apply

The Customer’s list of Customer's Signatories and Signing Rules is attached – please indicate here ☐

5. Customer's Signatories for the Customer's Accounts

All Customer Signatories must sign this section OR if they are recorded on a separate Authorised Signatory list as confirmed in Section 4.3, they must sign against their name on the list.

If more than 6 Customer Signatories are required in this section, please copy this page, complete and attach.

If designations or categories are specified in Section 4.2, please also include the designation or category in the Official position and/or Signing group fields below (e.g. Individual Trustee and A).

Specimen signature (please sign within the box)	Full name	
	Official position	
	(e.g. Individual Trustee, Customer Signatory, etc)	
	Signing group	
	(Required if Signing group category specified in Section 4, e.g. A, B, C, etc)	
Specimen signature (please sign within the box)	Full name	
	Official position	
	(e.g. Individual Trustee, Customer Signatory, etc)	
	Signing group	
	(Required if Signing group category specified in Section 4, e.g. A, B, C, etc)	
Specimen signature (please sign within the box)	Full name	
	Official position	
	(e.g. Individual Trustee, Customer Signatory, etc)	
	Signing group	
	(Required if Signing group category specified in Section 4, e.g. A, B, C, etc)	
Specimen signature (please sign within the box)	Full name	
	Official position	
	(e.g. Individual Trustee, Customer Signatory, etc)	
	Signing group	
	(Required if Signing group category specified in Section 4, e.g. A, B, C, etc)	
Specimen signature (please sign within the box)	Full name	
	Official position	
	(e.g. Individual Trustee, Customer Signatory, etc)	
	Signing group	
	(Required if Signing group category specified in Section 4, e.g. A, B, C, etc)	
Specimen signature (please sign within the box)	Full name	
	Official position	
	(e.g. Individual Trustee, Customer Signatory, etc)	
	Signing group	
	(Required if Signing group category specified in Section 4, e.g. A, B, C, etc)	

6. Individual Trustee(s) Certificate

In respect of this Mandate and any additional Signing Rules and Customer Signatories pages or attached Authorised Signatory list, I/we certify that:

- all the signatures are genuine
- if applicable, the Customer Signatories have signed against their names on the list
- if applicable, I/we am/are duly authorised to delegate my/our powers to non-trustees of the Customer
- the information given is correct

The total number of Customer Signatories in Section 5 and on any additional Customer Signatories pages or on an attached Authorised Signatory list, is

To confirm any information on this Mandate the Bank may call:

Please insert a contact name and telephone number.

Signed by an Individual Trustee on behalf of the Customer:

Signature

Full name

Official position

Date (DD/MM/YYYY)

Signed by an Individual Trustee on behalf of the Customer:

Signature

Full name

Official position

Date (DD/MM/YYYY)

NB. If more than two Individual Trustees are required to sign this Mandate, the additional Individual Trustee(s) should sign a copy of this section and attach to the completed mandate

The Royal Bank of Scotland International Limited trading as NatWest International (NatWest International). Registered Office: Royal Bank House, 71 Bath Street, St. Helier, Jersey, JE4 8PJ. Tel. 01534 282850. Regulated by the Jersey Financial Services Commission. Guernsey business address: Royal Bank Place, 1 Glatigny Esplanade, St. Peter Port, Guernsey, GY1 4BQ. Tel. 01481 703860. Regulated by the Guernsey Financial Services Commission and licensed under the Banking Supervision (Bailiwick of Guernsey) Law, 2020, as amended, the Insurance Managers and Insurance Intermediaries (Bailiwick of Guernsey) Law, 2002, and the Protection of Investors (Bailiwick of Guernsey) Law, 2020, as amended, and The Lending, Credit and Finance (Bailiwick of Guernsey) Law, 2022. Isle of Man business address: 2 Athol Street, Douglas, Isle of Man, IM99 1AN. Tel. 01624 637190. Licensed by the Isle of Man Financial Services Authority in respect of Deposit Taking, Investment Business and registered as a General Insurance Intermediary NatWest International is the registered business name of The Royal Bank of Scotland International Limited under the Business Names Registration Act. Gibraltar business address: NatWest International House, 57 Line Wall Road, Gibraltar. Tel. 200 77737 or 200 73200. Regulated and authorised by the Financial Services Commission, Gibraltar to undertake Banking and Investment Business from 55 and 57 Line Wall Road, Gibraltar.